

**MINUTES OF THE MEETING OF THE SERVICE DELIVERY COMMITTEE HELD AT/BY  
COUNCIL OFFICES, BUSHLOE HOUSE, STATION ROAD, WIGSTON, LEICESTERSHIRE,  
LE18 2DR ON TUESDAY, 6 SEPTEMBER 2022 COMMENCING AT 7.00 PM**

**PRESENT**

G A Boulter                      Chair  
F S Broadley                      Vice-Chair



Meeting ID: 2253

**COUNCILLORS**

N Alam  
L A Bentley  
J W Boyce  
Mrs L M Broadley  
F S Ghattoraya  
Mrs S Z Haq  
K J Loydall  
Mrs S B Morris  
R E R Morris

**OFFICERS IN ATTENDANCE**

T Bingham                      Strategic Director / Section 151 Officer  
D M Gill                        Head of Law & Democracy / Monitoring Officer  
T Gwam                         Interim Head of Finance / Section 151 Officer  
T Hatton                        Head of Customer Service & Transformation  
A Thorpe                        Head of Built Environment  
S Wheeliker                     Democratic & Electoral Services Officer

**10. APOLOGIES FOR ABSENCE**

Apologies for absence were received from Councillors Mrs R H Adams and Mrs H E Darling JP.

Subsequent to the meeting an apology for absence was received from Councillor D M Carter, this was not received prior to the meeting due to the email not being sent successfully.

**11. APPOINTMENT OF SUBSTITUTES**

None.

**12. DECLARATIONS OF INTEREST**

None.

**13. MINUTES OF THE PREVIOUS MEETING**

By affirmation of the meeting, it was

**UNANIMOUSLY RESOLVED THAT:**

**The minutes of the previous meeting held on 14/06/2022 be taken as read, confirmed and signed.**

**14. ACTION LIST ARISING FROM THE PREVIOUS MEETING**

By affirmation of the meeting, it was

**UNANIMOUSLY RESOLVED THAT:**

**The action list from the previous meeting held on 14 June 2022 be noted.**

**15. PETITIONS AND DEPUTATIONS**

None.

**16. CORPORATE PERFORMANCE UPDATE (Q1 2022/23)**

The Committee gave consideration to the report as set out on pages 10 – 66, which asked it to note the update on the progress achieved during the first quarter against achieving the Council's Corporate Objectives.

Members raised queries in relation to various parts of the report, including the schedule of Local Plans, the "Homes for Ukraine" scheme, signage around Brocks Hill Country Park, allotment waiting lists, activities for young people like the "Supersonic Boom" event, processes around chasing and writing off small balances, business grants and a possible business forum.

The Committee requested that figures for the rate of calls taken and abandoned in the Revenues team be included alongside percentages in the next report and the Committee also requested that the ratio between refuse and recycling collected in the borough be included in the next report. Members also requested figures be provided for the number of unbanded council tax properties. Officers noted these requests and agreed to provide the information at the next committee meeting.

By affirmation of the meeting, it was

**UNANIMOUSLY RESOLVED THAT:**

**The performance of the Council against its Corporate Objectives in delivering services be noted.**

**17. LITTER STRATEGY (2022-27)**

The Committee gave consideration to the report as set out on pages 67 – 76, which asked it to approve the Draft Litter Strategy (2022-27).

The Chair proposed the item be deferred and requested that a Draft Action Plan and costings be included when the item is brought back to the Committee.

It was moved by the Chair, seconded by Councillor J W Boyce and

**UNANIMOUSLY RESOLVED THAT:**

**The item be deferred to a subsequent meeting of the committee.**

**THE MEETING CLOSED AT 7.58 pm**



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**Chair / Vice-Chair**

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**Tuesday, 29 November 2022**

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*Printed and published by Democratic Services, Oadby and Wigston Borough Council, Council  
Offices, Station Road, Wigston, Leicestershire, LE18 2DR*